



DECLARATION OF CONFORMITY DATA PROTECTION

I agree in my own name, that the Vital-Landhotel Pfleger (hereinafter "Hotel") processes my personal data, in particular

- master data (last name, first name, main residence, address, e-mail address, telephone and fax numbers, professional and private contact details including contact persons and their function, place of birth, date of birth, customer number, language and license plate as well as car model)
- data in identity documents (eg travel document, identity card, driver's license, etc., including issuing authority and duration, nationality)
- arrival and departure date and booking duration, room number
- the services and personal preferences I have requested (such as food or cushions requests), allergies, intolerances, special needs and customer or special requests, date and type of services used and consumed, including special categories of data
- payment data, in particular debit cards, credit cards and bank cards
- customer Feedback
- data with picture / sound recording

for the following purposes:

- o Reservation of rooms and tables as well as other services, booking of rooms and services in the hotel and catering industry as well as their execution, handling and invoicing thereof and of other hotel services and services (B2B, B2C, FIT)
- o Customer care including all required correspondence, processing of customer requests, activity allocation
- o Booking and planning of events and events of all kinds
- o Mediation and provision of transport services and rental vehicles
- o Operation of wellness facilities including making appointments, booking additional services, advising the customer

Furthermore, the transmission of the data to

- legally required places (tourist office)
- IT partners (hotel reservation- and accounting software)

and their vicarious agents is consented.

I want my services related to the use of the hotel to be as effective and time-saving as possible, and that my special customer wishes may be taken into account. For the purpose of my optimal care, I wish that

- all my data mentioned in this statement about the duration of my business relationship with the hotel and
- maximum of 3 years beyond the longest statutory storage requirement applicable to the hotel
- may be stored,
- so that this data is processed in the event of a new use of the hotel requested by me and
- may be transmitted to third parties to the extent necessary.

I have been informed that I am entitled to withdraw this consent at any time in whole or in part from the hotel.

I am aware that the privacy policy of the hotel can be accessed on its web portal at <https://www.hotel-pfleger.at/index.php/privacy.html>, and I hereby confirm that I have read and understood it and agree with it.

Note:

This document has been machine translated using Google Translator.